BT-CMS
Canteen Subsidy Management System

Client Background

This is a multi-national food manufacturer, with a few manufacturing plants operating in Malaysia. Each plant is operated with around 1,000-1,200 staff.

Issues & Challenges Before CMS

The client had been providing meal subsidy to staff. The meal subsidy policy is such that each staff is entitled to a fixed daily subsidy amount on each calendar day only. This daily subsidy can not be brought forward, if not utilized.

Preparing meal subsidy paper vouchers (over 30k pcs. each month) had became a major work load to HR department, especially during the final week of each month, which translates to a substantial overhead & material costs.

Furthermore, with paper subsidy vouchers, they are not able to accurately control the use of expired vouchers, which becomes a leakage costs incurred to the client.

Our Solution

BT-CMS were implemented in several of the client's plants, with incorporation of biometric or staff card authentication terminal.

The solution fits nicely into the client's environment, adhering to the client's subsidy policy, in disbursing meal subsidy accurately to all staff.

Administration & Reporting

BT-CMS provides web based administration & reporting functions. Accurate reports are used as benchmark for month end settlements with their canteen caterers.

Return-On-Investment (R.O.I.)

It's proven that BT-CMS offers an impressive R.O.I., within 3 to 6-months, from reduction of overhead & material costs, and elimination of leakage costs.